#### WHO APPROACHED US?





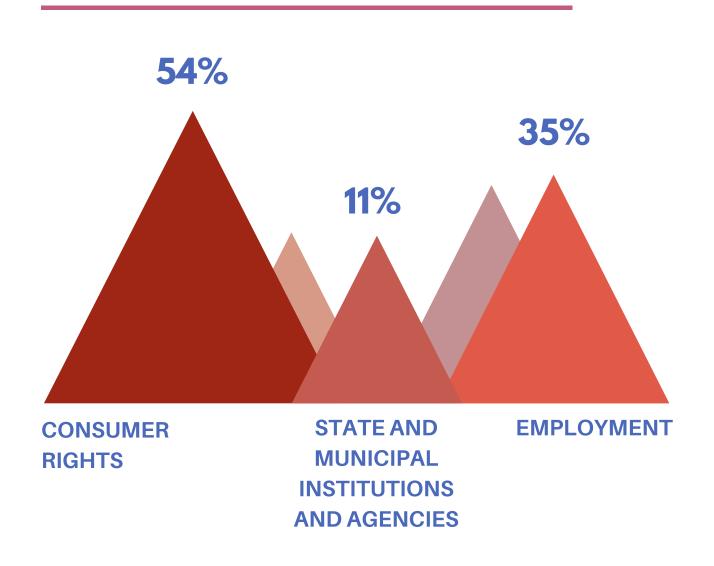






4% **ANONYMOUS** 

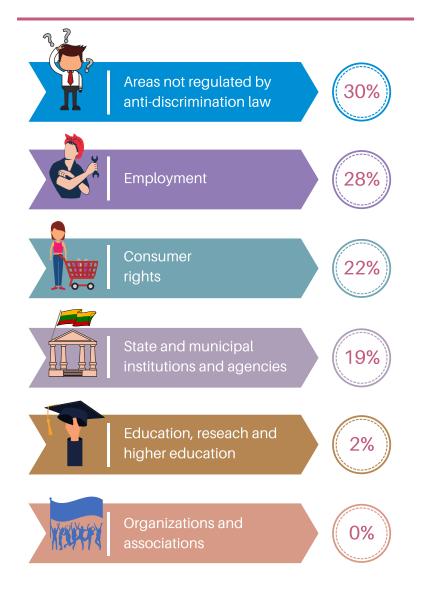
# IN WHICH AREAS ARE THE VIOLATIONS OF THE LAW MOSTLY RECORDED?



### HOW THE NUMBERS ARE CHANGING?



## AREAS CONCERNING WHICH WE RECEIVED THE MOST INQUIRIES AND COMPAINTS



#### **GROUNDS ON WHICH WE RECEIVED INQUIRIES AND COMPLAINTS**

